

HealthAdvocateSM

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Real People, Real Stories

Insurance-related issues

Gina's husband needed surgery for a life-threatening condition.

The paperwork approving the procedure got "lost in the system." Health Advocate tracked down and coordinated the paperwork between the doctor, insurance plan and hospital, and convinced the insurance company to permit a prompt operation.

We can help.

Call us today!



866.799.2691 **NEW!**

Visit us online at:
HealthAdvocate.com/bebe

We're here when you need us most

Your Health Advocate benefit can be accessed 24/7. Normal business hours are Monday-Friday, between 8 am and 12 am Eastern Time. Staff is available for assistance after hours and during weekends.

There is no cost to use our service

Bebe offers your Health Advocate benefit at no cost to you.

Your privacy is protected

Our staff follows careful protocols and complies with all government privacy standards. Your medical and personal information is kept strictly confidential.

Health Advocate is not affiliated with any insurance or third party provider. Health Advocate complies with all government privacy standards. Health Advocate does not replace health insurance coverage, provide medical care or recommend treatment.



Welcome

to your all-in-1 Health Advocate benefit

Health Advocate is a service provided at no cost to you by Bebe. It can help you and your eligible family members resolve healthcare and insurance-related issues—all through a single toll-free number.

We look forward to serving you!

bebe

HealthAdvocateSM

Your Health Advocate Benefits

Health Advocacy

Unlimited, confidential access to a Personal Health Advocate, typically a registered nurse supported by medical directors and benefits and claims specialists, who can get to the bottom of a wide variety of healthcare and insurance-related issues, no matter how long it takes.

Your Personal Health Advocate can help:

- **Find the right doctors and hospitals**
- **Schedule tests, appointments;** secure second opinions
- **Explain benefits coverage** and health conditions; research the latest treatments
- **Resolve billing and claims issues;** locate eldercare services

EAP+Work/Life

Your EAP+Work/Life benefit gives you in-person or video access to a Licensed Professional Counselor for confidential, short-term assistance with temporary setbacks in life. You also have unlimited access to a Work/Life specialist for support resources.

Get help 24/7 with personal, family and work issues:

- **Grief, loss, depression;** relationship issues, divorce
- **Job stress, burnout,** work/life balance
- **New baby, adoption,** eldercare
- **Financial and legal issues,** retirement, identity theft
- **Addiction, eating disorders,** mental illness

Additional features:

- **Medical Bill Saver™** service for help lowering the balance on non-covered medical and dental bills.
- **Personal Concierge Service** for travel and event booking and other personal tasks.

Wellness Program

Our Wellness Program can help you lose weight, eat better, stop smoking, and reach other health goals. You have unlimited access to a personal wellness coach for ongoing motivation, as well as online health tools, available through the web or mobile device, 24/7.

Start your Wellness Program today:

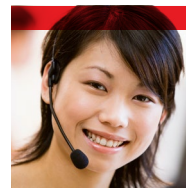
- **Determine your health risks** and stay motivated to reach your health goals
- **Arrange unlimited,** one-on-one Wellness Coaching sessions
- **Access health trackers,** competitions, workshops, the Personal Health Profile and more on your member website
- **Weigh your medical care options** with MedChoice Support™ tool

Benefits Gateway™ NEW!

Quickly reach any of your health and employee-related benefits through a single, toll-free number. A Personal Health Advocate benefits expert, knowledgeable about your employee benefits, will answer your questions, quickly and efficiently.

Connect to your benefits through one number:

- **Instantly connect to benefits** such as medical, dental and pharmacy
- **Get answers** to your benefits questions
- **Learn how to take advantage** of your benefits and make more informed healthcare decisions



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Who is covered?

Health Advocate is available to eligible employees, their spouses or domestic partners, dependent children, parents and parents-in-law.*

*Some restrictions apply.

Help is Only a Phone Call Away

- Health Advocacy
- Wellness Program
- EAP+Work/Life
- Benefits Gateway™



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